

Dear Valued Customer,

Due to the significant number of quality surveys that Oakenhurst Aircraft Services Ltd. receives from our customers, we have created a quality system self-evaluation based on the most frequently asked quality questions.

The self-evaluation will give you a thorough understanding of our operation and quality system.

This package includes:

- Oakenhurst Aircraft Services Ltd Company Details
- Products and Services
- Points of Contact
- Completed Self-Audit Survey
- Certificates of Approval

Should you require additional information or documentation, please do not hesitate to contact us.

Regards,



Emma Parker
Quality Manager

Company History:

The Company was born in 1994 after a need was seen within the aircraft industry to repair and overhaul aircraft components; it gained its initial JAR 145 (Now EASA Part 145) approval and operated from a small workshop in Leigh-on Sea, Essex. In 1997 the company moved to a larger internally purpose built 10,000 sq. ft. facility in Rayleigh, Essex. Numerous other company approvals were gained including FAR Part 145 in 1999, JAR 21 Sub Part G (now EASA Part 21) in 2003, BS EN ISO 9001 in 2006 and Canadian TCCA approval in 2007. The company opened its Ukraine satellite workshop in 2006 which gained it cylinder re-qualification approval in 2008 and at our UK facility in 2011 and a purpose-built Logistics centre in Benfleet, Essex in 2017. In January 2021 due to the UK Leaving the EU, the company’s EASA approval was transferred to a UK CAA Part 145 approval, and through the UK CAA and TCCA working agreement no longer require the TCCA approval. Also, in January 2021 due to the UK Leaving the EU it gained its EASA Third Country Part 145 Approval.

UK Facility:

Main Address:

Claydons Lane,
Rayleigh,
Essex,
SS6 7UP, GB
Tel: 0044 (0)1268 741 622

Logistics Centre:

Unit 71 Stadium Way,
Benfleet,
SS7 3TS, GB
Tel: 0044 (0)1268 741 622

Website: www.oakenhurst.com

Cage Code: KE041

VAT Number: GB 515 1075 81

Company Reg No: 2355638

Approvals:

Reference No

Expiry

UK CAA Part 145	UK.145.00524	N/A
FAA Part 145	O5KY452Y	31 May 2026
EASA Part 145	EASA.145.3064	N/A
ISO 9001:2015	UK014409	03 August 2027
FAA AC 00-56B	UK014409	03 August 2027

Management:

Charlie Parker	Chairman/Accountable Manager	charlie.parker@oakenhurst.com
Sanja Benak	Financial Director	sanja.benak@oakenhurst.com
Emma Parker	Quality Manager	emma.parker@oakenhurst.com
Gareth Cronk	Managing Director	gareth.cronk@oakenhurst.com
Karen Tibble	Commercial Director	Karen.tibble@oakenhurst.com
Ken Benson	Safety Manger	Ken.benson@oakenhurst.com

Employee Information:

Total Staff: 79 Certifying Staff: 9 Quality Personnel: 2

Contacts:

Repairs	Sasha Terry	repairs@oakenhurst.com
Third Party Repair Management	Karen Tibble	karen.tibble@oakenhurst.com
Sales	Karen Tibble	sales@oakenhurst.com
Purchasing	Bryony Cronk	bryony.cronk@oakenhurst.com

Products and Services Supplied:

Maintenance Approved C Ratings:

RATING	DESCRIPTION	ATA CHAPTERS
C1	Air Cond & Press	21
C2	Auto Flight	22
C3	Comms & Nav	23-34
C4	Doors – Hatches	52
C5	Electrical Power & Lights	24-33-85
C6	Equipment	25-38-44-45-50
C7	Engine – APU	49-71-72-73-74-75-76-77-78-79-80-81-82-83
C8	Flight Controls	27-55-57.40-57.50-57.60-57.70
C9	Fuel	28-47
C12	Hydraulic Power	29
C13	Indicating/Recording Systems	31-42-46
C14	Landing Gear	32
C15	Oxygen	35
C17	Pneumatic & Vacuum	36-37
C18	Protection Ice/rain/fire	26-30
C19	Windows	56

Other Services:

- Rail Industry Products Repair
- Ground Support Equipment Repair
- Third party repair management
- Sales & purchasing support
- Part sales & exchanges
- Warranty management

Ukraine Facility:

Main Address:

MPP Winchester Services
 Boryspil 7, Hora,
 Boryspil District
 Kyiv Region,
 08300, Ukraine.
 (International Airport Area)

Website: www.oakenhurst.com

<u>Approvals:</u>	<u>Reference No</u>	<u>Expiry</u>
EASA Part 145	EASA.145.3064	N/A
DOT	2023104614	28 August 2026

Management:

Dmitry Galileisky	General Manager	Dmitry.galileisky@oakenhurst.com
Sergey Tsepov	Maintenance Manager	sergey.tsepov@oakworkshop.com.ua
Dmytro Morkotun	Quality Representative	dmytro.morkotun@oakworkshop.com.ua

Employee Information:

Total Staff: 11	Certifying Staff: 4	Quality Personnel: 1
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Contacts:

Repairs	Dmitry Galileisky	Dmitry.galileisky@oakenhurst.com
Sales	Dmitry Galileisky	Dmitry.galileisky@oakenhurst.com
Purchasing	Dmitry Galileisky	Dmitry.galileisky@oakenhurst.com

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Quality System and Processes:

1. Quality Assurance	Yes	No	NA
(a) Does the Company have a written Quality Policy Statement?	✓		
(b) Is there a Quality Manual?	✓		
(c) Is there a Process Manual?	✓		
(d) Is there an update or review system for these manuals?	✓		
(e) Is a documented management review of the Quality System carried out?	✓		
(f) Are regular internal audits carried out?	✓		
2. Supply	Yes	No	NA
(a) Is the suppliers Quality Status verified?	✓		
(b) Request Test Certificate/Certificates of Conformity when necessary?	✓		
(c) Verify incoming raw materials and supplies?	✓		
(d) Identify all items in storage?	✓		
3. Processes	Yes	No	NA
Do you have documented processes for the following?	✓		
(a) Responsibility and Authority for personnel within the company.	✓		
(b) Work instructions that define how an activity is performed.	✓		
(c) Quality Planning.	✓		
(d) Contract Review.	✓		
(e) Design Control and Review.	✓		
(f) Document and Data Control.	✓		
(g) Purchasing.	✓		
(h) Training.	✓		
(i) Product Identification.	✓		
(j) Process Control.	✓		
(k) Final Inspection and Testing.	✓		
(l) Control of Inspection Measuring and Test Equipment.	✓		
(m) Control of non-conforming product.	✓		
(n) Handling, Storage, Packaging, Preservation and Delivery.	✓		
(o) Corrective & Preventative Action.	✓		
(p) Shelf-Life Limitations.	✓		
(q) Scrapped Parts.	✓		
4. Control of Purchased Parts	Yes	No	NA
(a) Do you evaluate and approve your Suppliers?	✓		
(b) Have an Approved Suppliers List?	✓		
(c) Monitor your Suppliers performance?	✓		
(d) Audit your Suppliers?	✓		
(e) Check conformity of incoming parts?	✓		

5. Records	Yes	No	NA
Are records kept for the following?	-	-	-
(a) Management review minuted report.	✓		
(b) Education, Training, Skills & experience.	✓		
(c) Evidence that processes & product meet requirements.	✓		
(d) Results of Contract &/or Product review.	✓		
(e) Purchasing-Supplier evaluation.	✓		
(f) Process validation.	✓		
(g) Identification of product when traceability is required.	✓		
(h) Reports if customer product is lost or damaged.	✓		
(i) Calibration/Verification of Inspection and Test Equipment.	✓		
(j) Internal Audit Reported results.	✓		
(k) Inspection of product authorisation & release	✓		
(l) Non-conformities: - actions, concessions etc.	✓		
(m) Corrective Action results.	✓		
(n) Preventative Action results.	✓		