

T 44 (0)1268 741622  
E avionics@oakenhurst.com  
W oakenhurst.com



## Oakenhurst Aircraft Services Ltd – Website Privacy Policy

Effective Date: May 2026

Oakenhurst Aircraft Services Ltd (“Oakenhurst”, “we”, “our”, or “us”) is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, and protect personal information provided through our website.

### 1. Who We Are:

Oakenhurst Aircraft Services Ltd  
Claydons Lane  
Rayleigh  
Essex  
United Kingdom

If you have any questions regarding this Privacy Policy or how we handle your data, please contact us via the contact information provided on our website.

### 2. Information We May Collect - We may collect and process the following information:

- Name
- Company name
- Email address
- Telephone number
- Information submitted through contact forms or enquiries
- Technical website usage information such as IP address, browser type, and pages visited

### 3. How We Use Your Information - We use your information to:

- Respond to enquiries
- Provide requested information or services
- Improve our website and services
- Maintain website security and performance
- Meet legal or regulatory obligations

We will only use your information where we have a lawful basis to do so under applicable data protection legislation.

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#### **4. Data Sharing**

We do not sell your personal information.

We may share information with trusted third-party service providers who support our business operations, including website hosting and IT support providers, where necessary and appropriate safeguards are in place.

#### **5. Data Retention**

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected or to meet legal obligations.

#### **6. Your Rights** - Under UK data protection legislation, you may have rights including:

- Access to your personal data
- Correction of inaccurate information
- Erasure of your data
- Restriction of processing
- Objection to processing
- Data portability

Requests relating to your personal data should be submitted using the contact details on our website.

#### **7. Cookies**

Our website may use cookies and similar technologies to improve functionality and user experience. Further information is provided in our Cookie Policy.

#### **8. Security**

We take reasonable technical and organisational measures to protect personal information against unauthorised access, misuse, or disclosure.

#### **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Any updates will be posted on this page.

#### **10. Complaints**

If you are unhappy with how we handle your personal data, you may contact the Information Commissioner's Office (ICO):

[www.ico.org.uk](http://www.ico.org.uk)